

FOR IMMEDIATE RELEASE

Contact: Betsy Clayton, APR/CPRC
Communications Director
Lee County Government
239-533-2221
LeeCountyPIO@leegov.com

Lee County Utilities customers may notice a temporary change in taste, odor and color of their water

Fort Myers, FL, April 18, 2025 – Lee County Utilities will be temporarily converting its disinfectant process from chloramines to free chlorine residual from May 1 through May 21, 2025.

This is a routine measure that is common for water utilities using chloramines as the primary disinfectant.

Anyone who uses a kidney dialysis machine at home should contact an equipment supplier so the proper filtering equipment may be installed.

Tropical fish or aquatic animal owners should contact a local tropical fish store for appropriate pretreatment of water before adding water to tanks.

Customers may notice a temporary change in the taste, odor and color of the water, which is not harmful. This is a routine measure to ensure customers of clean, safe potable water.

Customers with questions can call 239-533-8845 during normal business hours, 8 a.m. to 4:30 p.m. Monday through Friday.

For a video about the disinfectant process, log on to <https://www.youtube.com/watch?v=1NY12hCAggM>

Lee County Utilities is one of about a dozen public and private utility organizations that serve residents and businesses in Lee County. For service area locations, visit www.leegov.com/utilities/new-development/service-franchise-area-maps.